



**P&O Ferries Care Team Executive  
(Full time, permanent role)  
Dover, Kent**

**P & O Ferries has a heritage dating back 175 years and the P&O Ferries brand is one of the ten most recognised travel brands in the UK. It is the UK's leading ferry company with award winning services linking the UK with France, Belgium, Holland and Ireland, and Scotland with Northern Ireland and carries 9 million passengers annually. The company has 20 vessels and approximately 4,000 staff**

A love of problem solving, a passion for customer service, a drive for results, a positive outlook, and a confident and friendly approach – that's what you'll need to join the P&O Ferries Care Team within our Customer Experience department.

We are always busy, so you will need excellent time management, customer service, people, and communication skills to ensure that complaints are resolved, whilst continually improving the customer experience.

You will be working as part of a small team who believe we can make a difference by putting it right if things go wrong.

Every day brings a new challenge and you will be expected to build close working relationships with other departments to get the job done.

We look forward to welcoming a new team member and if this sounds like a role you would be interested in, we would love to hear from you!

To apply for this position, please send your CV together with a covering letter outlining how you meet the role deliverables and the knowledge / skill requirements. This should be sent to [jobs@poferries.com](mailto:jobs@poferries.com) with the name of the role in the subject line.

Closing date 6<sup>th</sup> February 10.00am